

PRIVACY POLICY

Your privacy is of vital importance to CCER Law, LLC ("CCER Law"). This Privacy Policy ("Policy") describes our online information practices and the use of your information at our website at <u>www.ccerlaw.legal</u> ("Website"). This Policy is intended to summarize the firm's data protection practices generally, and to advise our clients and other third parties about the firm's privacy policies that may be applicable to them. This Policy is also specifically addressed to parties outside of the firm who provide personal information to the firm or who visit or use the firm's websites, our apps, our social media sites, our extranets, as well as email messages that we send to you that contain a link to this Policy. This Policy also describes how the firm collects, processes and discloses personal information in connection with the provision of legal services.

Collection of Personal Information

CCER Law may collect certain personally identifiable information ("Personal Information") about you when you visit our Website. Examples of Personal Information we may collect include your name, mailing address, telephone number, fax number, and e-mail address.

Use of Personal Information

CCER Law will only use your Personal Information where we have a lawful basis to do so. The following are examples of how we might use your Personal Information:

- <u>Providing Legal Services</u>: We will use and disclose Personal Information in such a manner as we believe is reasonably necessary to provide our services.
- <u>Administration</u>: We may use your Personal Information in order to collect our fees or costs in connection with legal services to you or to manage your relationship with CCER Law.
- <u>Managing Client Relationships</u>: We may use Personal Information to provide you with information on our services and legal updates that we consider may be relevant, and arranging and hosting of events.
- <u>Client Engagement</u>: We use Personal Information as part of our client onboarding process. We may use Personal Information to carry out certain background searches to verify whether or not there are any conflicts or other potential issues that may prevent us from establishing a client relationship.
- <u>Response to Prospective Clients</u>: We use Personal Information that you provide to respond to your inquiry or process a form you have completed on various sections of our Website.

We typically will not contact you about other matters, unless you specifically request it, nor will we rent or sell your Personal Information to any third party or share your Personal Information outside CCER Law, except where we are required to share your information with any third parties who provide services on our behalf.

It is possible, though unlikely, that we might be forced to disclose Personal Information in response to legal process or when we believe in good faith that the law requires it, for example, in response to a court order, subpoena or a law enforcement agency's request.

Collection and Use of Payment Information

CCER Law does not collect any payment information. CCER Law offers a payment option through a third-party payment processor, LawPay. The privacy policy of LawPay shall apply to the collection and use of your payment information (such as credit or debit card accounts) if you choose to use LawPay in your sole discretion. LawPay's privacy policy may be reviewed here: <u>Privacy Policy | LawPay</u>

Collection and Use of Legal Management System and Consultation Scheduling Services

CCER Law uses various 3rd party scheduling services for consultations and correspondence with CCER Law attorneys, including, but not limited to, Clio Grow Scheduling and Calendly. The respective privacy policies of the 3rd party scheduling services shall govern any Personal Information you provide if you choose to use these services to schedule meetings with CCER Law. See <u>Calendar Privacy Policy</u> <u>Privacy Policy | Clio.</u>

Third Party Sites

Our Website may contain links to other websites. The data privacy practices of those third-party websites might differ from those of CCER Law. You should consult the other websites' privacy notices for information on their privacy practices as CCER Law has no control over information that is submitted to, or collected by, these third parties.

Data Security

No data transmission over the Internet, wireless transmission or electronic storage of information can be guaranteed to be secure. We cannot guarantee the privacy of Personal Information you transmit over the web or that may be collectable in transit by others, including third party providers who provide services to CCER Law. Accordingly, your use of our Website and corresponding provision of your Personal Information are at your own risk.

No Tracking Devices

A "cookie" is a piece of information that a web server may place on your computer when you visit a website. CCER Law does not use cookies or Internet tags. CCER Law does not collect site usage data or IP addresses or otherwise track your activities on the Website.

Applicable Laws

We are committed to complying with all applicable privacy laws and regulations. The legal services referenced on the Website are provided in the United States and intended for clients located and headquartered in the United States. If you are located anywhere outside of the United States, please be aware that information we collect, including, Personal Information, will be transferred to, processed and stored in the United States. The data protection laws in the United

States may differ from those of the country in which you are located, such as the General Data Protection Regulation in the European Union, and your Personal Information may be subject to access requests from governments, courts, or law enforcement in the United States according to laws of the United States. By using the Services or providing us with any information, you consent to this transfer, processing and storage of your Personal Information in the United States.

Your California Privacy Rights

California residents may have certain data protection rights regarding their Personal Information. These rights which may be subject to limitations and/or restrictions include: (i) the right to disclosure, deletion, access, and nondiscrimination; and (ii) the right to opt out of having your personal information shared or sold. The applicable "Shine the Light" law, California Civil Code § 1798.83, requires certain businesses to respond to requests from California customers (those who have an established business relationship with us) asking about the business' practices related to disclosing personal information to third parties for the third parties' direct marketing purposes. Alternately, such businesses may have in place a policy not to disclose personal information of customers to third parties for the third parties' direct marketing purposes unless the customer first affirmatively agrees to the disclosure (opt-in) or if the customer has exercised an option to opt-out of such information-sharing (opt-out).

CCER Law has opted for the latter alternative approach. WE DO NOT SHARE ANY OF YOUR PERSONAL INFORMATION (AS A PROSPECTIVE OR EXISTING CLIENT) WITH THIRD PARTIES FOR THEIR MARKETING PURPOSES UNLESS YOU PROVIDE US WITH PERMISSION AT THE TIME YOU PROVIDE SUCH PERSONAL INFORMATION.

To exercise your rights under the California Consumer Privacy Act, please send us your request using the "Contact Us" section below.

Contact Us

If you have any questions or concerns about this Policy or its implementation, you may contact us at <u>admin@ccerlaw.legal</u>. If at any time you decide that we should no longer hold any of your Personal Information, or you wish to change how we can use your Personal Information, please let us know by emailing us at admin@ccerlaw.legal.

Revisions to our Privacy Policy

We reserve the right to revise this Policy or any part of it from time to time. Please review the Policy periodically for changes.